

CASE STUDY

ACADEMY IMPROVES IT INFRASTRUCTURE WITH DUNSTON'S IT SOLUTION



THE CLIENT'S NEEDS & CHALLENGES

The Guru Nanak Sikh Academy has developed from a low base line to what it is today, a school achieving above local and national standards. The success of the school has been recognised through OfSTED as an outstanding school with 'Outstanding' in every category and IT is proving to be a fundamental part of the children's learning and for staff facilitating the educational day.



Based in Hayes, Middlesex, Guru Nanak Sikh Academy currently has 90 staff and 700 pupils who are using the IT facilities on a regular basis. Karen Bennett, Head of ICT, is responsible for over 400 computers and the administration of the student network. "The School instils a lifelong love of learning so it is important to us that both the staff and students can access all the required aspects of IT as and when required." Miss Bennett explains.

"It is extremely disruptive to classes and administrative activities when the computers are not accessible so it was important to have a reliable and efficient system when we returned for the new academic year."

THE DUNSTON SOLUTION

A Consultant Project Manager, who is an existing customer of Dunston IT, recommended them to Guru Nanak's Karen Bennett. "We found ourselves without our usual ICT staff and needed some sound IT advice. Dunston IT ran through cost effective solutions to improve our current infrastructure and to ensure staff and students get the best from their IT."

"Within a week of employing Dunston IT, our infrastructure was in good working order and they were providing ongoing support which has proven invaluable. Dunston IT is currently looking after our IT on a daily basis and will continue to do so until our new ICT staff are up to speed."

"They proactively look after our servers and can diagnose any problem and rectify it before it affects the School day. They have taken on full responsibility for our IT infrastructure and have reassured us in their actions and their results that we are in capable hands."

"It was taking us up to 20 minutes just to log on to a computer. Now we log straight on and can work without any problems. On-site engineers have been available to resolve any issues that arise quickly and this has been very reassuring. Our staff now have confidence in our IT system."

"We are looking to expand our network by another 100 PCs and we are happy to do so knowing Dunston IT will ensure that this works successfully and will benefit the School."

BENEFITS FOR THE CLIENT

PROMOTING A 'GREENER ENVIRONMENT' AND REDUCING IT CONSUMABLE COSTS

"Dunston IT has provided us with a 'greener' solution to our IT equipment. They are able to supply us with quality recyclable ink cartridges that have proven to save costs considerably."

TRUST IN AN OUTSOURCED IT PARTNER

"Dunston IT is an Authorised Education Reseller and look after our licensing and is training our network management staff. Dunston is now our outsourced IT partner and are cost effective."

FASTER AND EFFICIENT IT SYSTEM

"We have a system that is reliable and the support we receive ensures downtime is kept to a minimum and IT issues are resolved quickly."

BEST PRACTICE KNOWLEDGE

"Dunston IT has provided us with the IT knowledge we require to allow our ICT technicians to perform to their maximum capability."

CREATION OF A RELIABLE INFRASTRUCTURE

"A reliable infrastructure is now in place and this is of paramount importance to us to ensure we continue to meet the high quality demands of OFSTED."

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